



Residential Fireplace Preventive Maintenance Agreement

Cleaning and scheduled preventive maintenance for Aqua Fire systems

Service Provider The Fire Guy Florida

Customer	_____	Phone	_____
Service Address	_____	Email	_____

Service Plan and Price

Frequency ☐ Annual ☐ Semiannual ☐ Quarterly	Number of covered units _____
Plan price \$_____ per ☐ visit ☐ year	Initial deep cleaning \$_____

Aqua Fire Preventive Maintenance Service

Quarterly mist-maker service: power off; unplug and remove the mist-maker racks; inspect for scale, algae, and hard-water residue.	Apply white vinegar or soak affected mist makers for 10–20 minutes, keeping power cords out of the vinegar; gently clean with a soft brush and rinse.
Reinstall racks, route each power wire fully into the mist-tube slot, reconnect power, replace caps, and verify correct seating.	Semiannual full-system service: shut off direct-plumb water; remove water from the main and mist-maker tanks, preferably with a wet/dry vacuum.
Add about 1/2 gallon of white vinegar without overfilling; soak 10–20 minutes without operating; agitate each rack 10–15 times to clean float sensors.	Remove vinegar and debris; fill and drain twice with fresh water, refill a third time, operate the Aqua Fire, and document any remaining mist issue.

Terms and Conditions

Access Customer provides a shut-down Aqua Fire and safe access to its water feed, power outlet, controls, tanks, and surrounding work area.	Not included Mist makers, pumps, sensors, parts, repairs, deep restoration, water-softening equipment or cartridges, concealed plumbing or electrical work, and installation corrections require written approval.
Safety The Aqua Fire will remain off during vinegar cleaning. A unit with an apparent unsafe condition may be left out of service pending repair.	Payment Payment is due ☐ each visit ☐ annually in advance. Approved extras and taxes are billed separately. Cancellation fee: \$_____ with less than 24 hours notice.
Term Begins _____ for ☐ one year ☐ month to month. Either party may cancel with 30 days written notice; completed work remains payable.	Limits Service applies only to the listed Aqua Fire and accessible components and does not guarantee against future scale, debris, water-quality problems, or breakdown.

Acceptance

The parties accept this agreement, its service scope, exclusions, payment terms, and authorization requirements.

Customer signature _____

The Fire Guy Florida _____

Printed name _____ Date _____

Representative _____ Date _____

Aqua Fire may require additional cleaning when exposed to hard water, irregular use, algae, or heavy buildup. Workmanship is warranted for 30 days. Florida law governs. Have Florida counsel review before regular business use.